

Business Planning- Enterprise Branch
Corporate office
7th Floor, Bharat Sanchar Bhawan,
H C Mathur Lane, Janpath,
New Delhi 110001



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

File No. 112-31/2004-BP-ENT

Dated 23-8-2012

To,


All C.G.M.T BSNL
Telecom Circle/ Districts/ Maintenance Region and Project

Subject: - Clarification on payment of interest on amount of Demand Note deposited for providing MPLS VPN, ILL, leased circuits and MNS services-regarding.

Reference have been received in this office seeking clarification on **payment of interest on amount of Demand Note deposited for providing MPLS VPN, ILL, leased circuits and MNS services.**

In this regard, following has been decided by the competent authority:

- (i) Field units of BSNL should ensure that demand notes are issued to the subscriber only if it is feasible to provide the same within the permissible time limit.
- (ii) Wherever it is apprehended that connections will not be able to be provided within six months, the customers may be taken into confidence and apprised of the anticipated delay.
- (iii) As per the instructions available, in case of circuits is not commissioned within six months of issue of PDN, if a request for refund has been received on the ground that circuits has not been commissioned within six months of issue of Demand Note, full amount shall be refunded treating it as non- feasible and no interest will be paid by BSNL on PDN's amount received against lease circuits.


(C.K. Bhanu) 8
AGM(BP-Ent)

Copy to;

- (1) Sr.PPS/ PS to CMD / All Directors / EDs BSNL.
- (2) Sr.GM (EB-I) /GM (EB-II) /Sr.GM (LC)/Sr. GM(CNO)/ PGM(ILD)/ PGM(Regulation)/ GM (Fin- Ent.) /GM(Fin-CFA/ GM(Fin-CM) BSNL CO New Delhi
- (3) All GMs (EB-City) & GMs (Enterprise), Telecom Circles
- (4) OL Section for providing Hindi version